

OPERATION GUIDE



Please read guide before using your new hearing aids.
This product is not for use of persons under the age of 18

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Before wearing

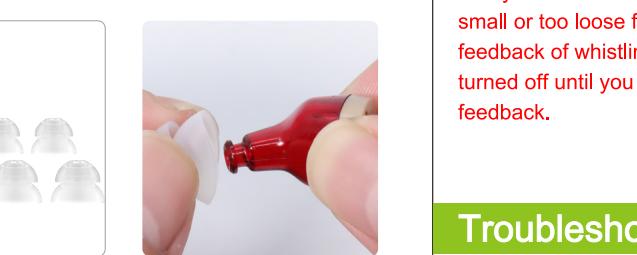


It is important to make sure your ears are **clean** before wearing hearing aids. Take a cotton swab and clean any wax around your outer ear.

***DO NOT push the cotton swab down into your inner ear!**
Only clean the outer part of your ears!

If there is too much wax build-up in your ear, it will block the sound from your hearing aids.

How to wear



Choose an ear dome size that you think will fit your ears. You may need to try multiple different size until you find the perfect fit. Carefully slip the domes off the hearing aid, then slip the new size dome on.



Insert your hearing aid into ear canal. It should feel snug, secure, and comfortable. If not, try a different size dome.

Be sure to choose the best fitting ear dome for your ears!
Everyone's ears are different! If the ear dome are too small or too loose for your ear, you will most likely hear feedback of whistling. Always keep your hearing aids turned off until you have them in your ears to prevent feedback.

Troubleshooting

1. There is no sound when wearing? If there is no sound:
 - ① Check to see if the hearing aid is switched On.
 - ② Make sure the hearing aid is fully charged.
 - ③ Check the volume level to see if it is adjusted to suit your hearing.
 - ④ Make sure your ears are clean and there is nothing blocking your ear canal.

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Troubleshooting

Note: If the hearing aid is silent or the sound becomes low due to the blockage of the sound outlet, please clean the sound outlet

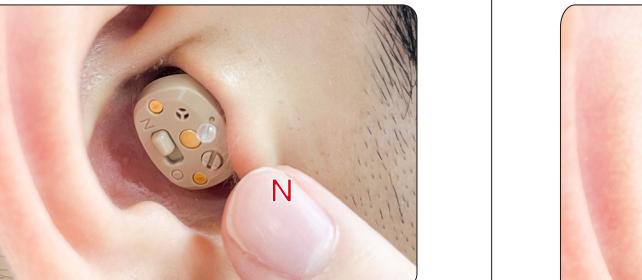
2. If you hear constant feedback or a high pitched sharp sound:

You may need to try different sized ear dome. Feedback usually means that the dome is too small, and the sound is escaping your ear canal.

The ear dome should be big enough to prevent feedback, but also feel comfortable and secure in your ear.

Turn ON

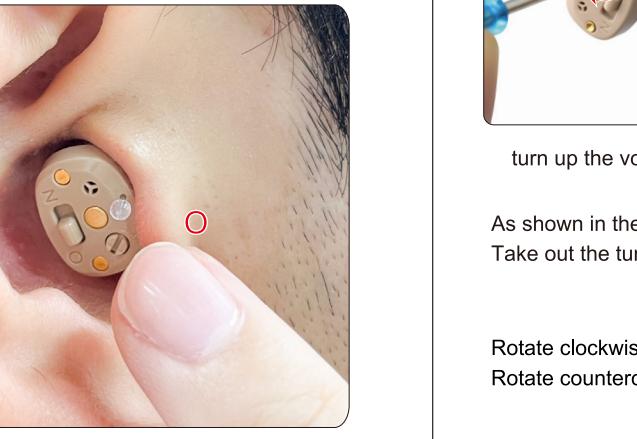
Put the hearing aid switch to "N", waiting for 10 seconds to start working.



When wearing hearing aids, please do not cover the microphone above.
Please make sure charge it for **10-12 hours** before the first time use.

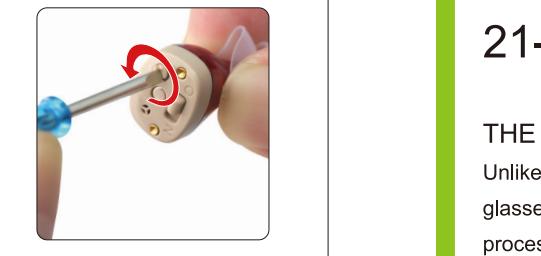
Turn OFF

Put the hearing aid switch to "O", the hearing aids will turn off.



As shown in the figure:
Take out the tuning stick to adjust the volume

Volume control



As shown in the figure:
Take out the tuning stick to adjust the volume
Rotate clockwise = turn up the volume
Rotate counterclockwise = turn down the volume

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Volume control

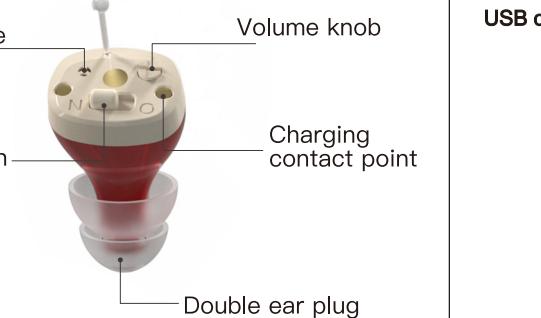
*The first time you use a hearing aid to adjust the volume, you should start the trial adjustment from the minimum volume

L+ Green Bars: Left hearing aid is charging

R+ Green Bars: right hearing aid is charging

The number [0-100] indicates the level of charge of case has left . As long as this number above 0, you can place your hearing aids in the case to recharge them.

It is recommended to recharge the case (using the USB cable included) any time the case is below 30%



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Charging

1. Charging Time: For the first charge, it is recommended to charge for 10-12 hours to ensure the battery is fully activated for optimal performance.

2. Use Original Charge cable: Always use the provided original cable to ensure a secure connection and avoid charging efficiency issues.

3. 2-3 hours of charging time can make your hearing aid fully charged.

4. Temperature Range: Avoid charging in extreme temperature conditions. Maintain a charging Celsius to safeguard battery health.environment within the range of 5-35 degrees.



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THE FIRST WEEK

21-day wear chart

THE JOURNEY TO LISTENING

Unlike vision correction, which simply wears glasses, hearing correction is a rather detailed process. Once you start your hearing correction journey, you will experience countless "new sounds", and your brain needs to adapt for a period of time. In just a few weeks, you will be shocked by the sound that you have never experienced before.

Be patient!

Exercise
Listen carefully to a song or watch a movie you familiar with.
Embrace being able to hear again!

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THE SECOND WEEK

The more you wear the hearing aid, the more you can adapt to the different sounds in different environments. You can even try telling the people around you to not speak so loudly to you any more. Communication becomes much easier now.

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THE THIRD WEEK

After a few weeks, you will feel much more energetic because you no longer need to spend so much energy trying to hear what others say! The sound will become clearer and clearer. Listening will come naturally. You will once again enjoy the sounds that surround you in your life.

Patient
At the beginning, wear the hearing aid for 30 minutes a day. Each day, try increasing your wearing time by another 30 minutes.

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5. Long-Term Storage: If hearing aids will not be used for an extended period, power them off and store them in a dry place to prevent moisture-related issues and ensure device performance.